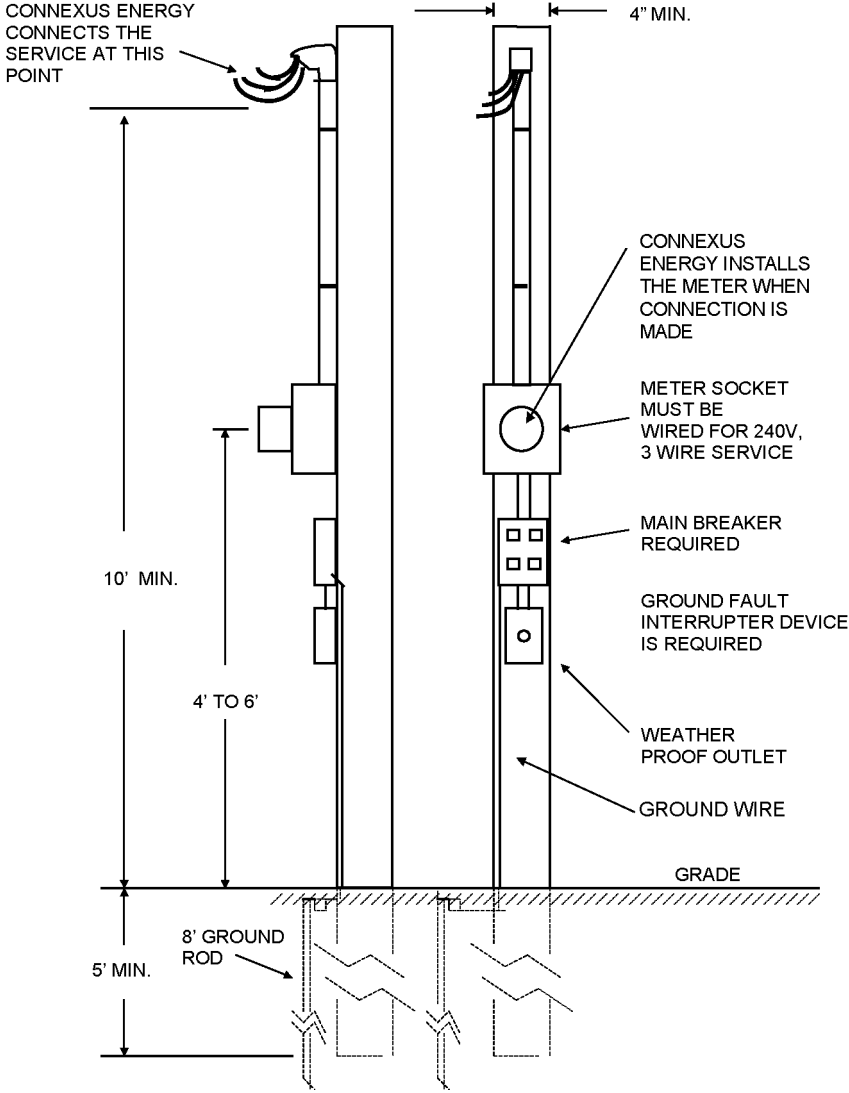


# Installation Guide

## Temporary Overhead Service

Temporary Power Pole with required equipment as shown below must be provided and installed by the customer. This temporary pole must be set within five feet of permanent service location.

**Connexus Energy does not provide or install the temporary poles.**



## Ways You Can Help Expedite Your Electric Service Connection

### Customer Checklist

- ❑ Call Customer Service at 763.323.2650 to apply for service after breaking ground, or fill out application online at [www.connexusenergy.com](http://www.connexusenergy.com).
- ❑ For Temporary Service: Owner must provide and install a temporary power pole within five feet of the permanent service location. Additional charges will apply.
- ❑ Meter Socket Requirements: Meter sockets must have a lever operated bypass. Approved bypasses are: Landis & Gyr HQ and Millbank HD (Heavy Duty). Service meter sockets must be placed in areas with clear access on the outside of your structure. The placement of fences, landscaping, air conditioners, decks, etc., must not interfere with installation, service, or meter readings.
- ❑ The owner is responsible for locating and marking any septic system, underground cables, or other underground facilities located on the property.
- ❑ The grade and landscaping of the property must be within four (4") inches of final grade. A clear, unobstructed path must be provided for electric cables or Connexus Energy facilities (10 ft. for underground and/or 30 ft. for overhead).
- ❑ After the service is designed and all required permits are received, scheduling will begin. Gopher State One Call will be notified – this is a requirement of Minnesota State Statutes and requires two business days.
  - Master Electrician Wiring: Upon receipt of the electrical affidavit, Connexus Energy will assume that all requirements are met (unless otherwise indicated on certificate) and schedule construction.
  - Owner Wiring: When owner does the wiring, a copy of the electrical affidavit should be submitted to Connexus Energy. Upon receipt of notice from State Inspector of the State Board of Electricity certifying approval of installation, Connexus Energy will assume that all requirements are met and schedule construction.

Connexus Energy will make every attempt to complete the necessary construction within 10-15 working days of being notified that the consumer's connection requirements are fulfilled. There may be additional charges for winter construction of underground facilities that are installed by Connexus Energy between November 1<sup>st</sup> and April 1<sup>st</sup>.

Charges will be billed upon completion by Connexus Energy.

If you have any questions call Customer Service at 763.323.2650.