

# PowerNap® Electric Water Heating

Unmetered

An electric water heater is the cleanest, safest, and most efficient water heating system you can own. By participating in the PowerNap program, you help conserve energy when demand for electricity is at its peak and lower your water heating costs.

Save \$108 a year on your electric bill.

## How it works

A licensed electrician will come to your home to install a small radio receiver on the outside of your home.

On days when demand for electricity peaks – usually on the hottest or coldest days of the month – a radio signal is sent to your water heater telling it to take a “nap.”

When electric demand decreases, the water heater automatically returns to its regular mode.

\*\*The maximum number of controlled hours allowed per day is eight hours. Control typically occurs in late afternoon or early evening.

## Program requirements

- Must have a minimum 50-gallon electric water heater.
- Water heater must meet current State Electrical Code.

## How to sign-up

- Enroll in the program by calling customer service at 763.323.2650.
- An authorized contractor will contact you, within two weeks of enrollment, to arrange for the necessary equipment to be installed and inspected.

Note: The authorized contractor will need access to the water heater inside your home.

*A one-time installation fee of \$50 will be added to your electric bill.*

- Upon completion of the inspection, you'll receive a \$9 credit on your monthly electric bill (\$108/year).

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## PowerNap® Water Heating General Terms

1. Connexus Energy shall not be responsible for the operation or maintenance of the water heating system or related equipment. Connexus Energy will maintain and operate the load management radio receiver and associated electric meters.
2. The Connexus Energy customer shall arrange and pay for the operation and maintenance of the water heating system, or related equipment, to ensure correct operation according to Connexus Energy's specifications.
3. Should the Connexus Energy customer choose to discontinue participation in the PowerNap Water Heating Program, the Connexus Energy customer will not be allowed back on the program for a minimum period of one year from the date of termination.
4. All electric water heating loads must be controlled and approved by Connexus Energy in order to qualify for this program.
5. The Connexus Energy customer shall notify Connexus Energy when any load management equipment is damaged, changed, repaired, removed, added, or if any Connexus Energy seals are broken. Failure to notify Connexus Energy of any changes within 30 days may result in removal from the program.
6. Connexus Energy reserves the right to make changes to the control terms, in the event of utility system emergencies, as determined by Connexus Energy.
7. **Installation fees are non-refundable.**

**Connexus Energy shall not be responsible for any losses, damages, or claims arising from the operation, maintenance, or function failure of the water heating system.**



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