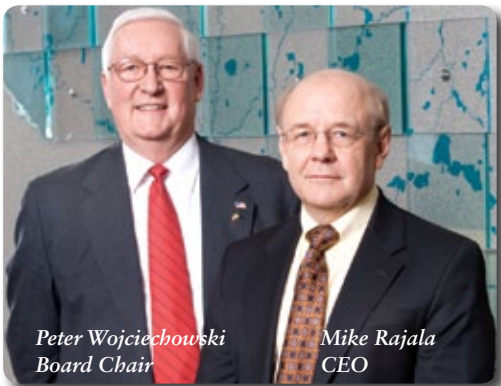


your Connexion

A monthly publication for members of Connexus Energy.

February 2010

No electric rate increase in 2010



Peter Wojciechowski
Board Chair

Mike Rajala
CEO

MESSAGE FROM BOARD CHAIR & CEO

We are pleased to report that your Connexus Energy electric rates will not increase in 2010.

We've worked hard to keep your rates stable, while continuing to meet our high standards for reliability and service. For the next year, Connexus Energy's Board and employees are proud to say we have met this goal for our members. We're doing this at a time when other utilities in the upper Midwest have launched a round of rate increase requests that will raise bills for millions of consumers.

While Connexus will not increase rates in 2010, we still face challenges that will put pressure on energy prices. The cap and trade legislation currently before the U.S. Senate will be a major factor as we try to keep your rates steady. Even supporters of this legislation agree that the proposal will increase the cost of electricity for customers throughout the country.

The good news is that Connexus rates will remain stable this year, but the reality is that the long-term outlook is likely to mean higher costs for customers in the future. So what can we do about this?

First, Connexus stays focused on providing reliable service for all of our customers. You expect the power to arrive when you flip the switch, and it's our job to make that happen.

Second, we continue to promote energy efficiency and our energy-efficient programs (check out PowerNap® in this edition). Customers who practice energy efficiency have more control over their monthly electric bills.

“We pledge to keep rates stable for the coming year and keep our service reliability high.”

Third, we continue to work to stabilize the cost of producing power. Connexus buys all of our power on the wholesale market, and these costs make up 75% of a homeowner's monthly electric bill. We can't always control wholesale price increases, but we can work with our providers to keep those costs as low as possible.

In 2010, we pledge to keep rates stable for the coming year and keep our service reliability high. Our job is to continue to provide power you can count on.

Community Calendar

Driver Improvement Program—55 Alive

March 5
April 1 & 2
To pre-register, call 1.888.234.1294.
Sponsored by St. Cloud State University
Held at Connexus Energy

Connexus Energy Annual Meeting

April 13
10:00 a.m.
Held at Connexus Energy

Connexus Energy

14601 Ramsey Blvd.
Ramsey, MN 55303

Lobby Hours

Monday - Friday
7:30 a.m. - 5:00 p.m.

Customer Service Hours

Monday - Friday
7:30 a.m. - 6:00 p.m.
763.323.2650

Outage Information

763.323.2660

Email

info@connexusenergy.com

Website

connexusenergy.com

Gopher State One Call

In Minneapolis area, 651.454.0002
Outside metro area, 1.800.252.1166


Your Community Energy Partner



Hot PowerNap® deal

We may be in the middle of a cold winter, but it's not too early to start thinking about hot summer days – especially if it means saving you money. Sign up for our PowerNap air conditioning program by May 14, 2010, and you'll get a \$45 credit on your June electric bill plus a \$10 Caribou Coffee gift card.

Summer is typically when we use the most electricity. When you participate in the PowerNap program, your air conditioner takes an occasional *nap* on those hot days when it's most important to conserve energy.

To sign up for PowerNap, go to connexusenergy.com or call customer service at 763.323.2650.

*Gift card is a one-time offer for new PowerNap participants and does not apply to future PowerNap credits.

Looking at security systems?

PHONE LINE NOT REQUIRED

It is a common misconception to think that you need a phone line to have a security system. You don't. WH Security offers a system without the need of a landline phone.

Wireless communication devices allow homeowners and businesses to receive dependable security monitoring services. The wireless device contacts WH Security's dispatch center over a wireless connection, in the same way that a cellular phone works. This product provides a secure and dependable connection between your security system and the security monitoring center.

For more information on WH Security, call 763.477.3000 or go online at wh-security.com.



Congratulations Grand Prize Winner

Vanessa Roman from Ham Lake

Vanessa won a \$500 credit toward her electric bill in our LED Holiday Lights Sweepstakes.

Connexus Energy Board of Directors

Peter Wojciechowski, Chair • Ham Lake

Jim Leroux, Vice Chair • Hugo

Fran Bator, Secretary/Treasurer • Bethel

Ken Fiereck, Assistant Secretary/
Treasurer • Clear Lake

Jay Cain • Forest Lake

Mark Ethen • Blaine

Derald Ewing • Big Lake

Don Holl • Forest Lake

Don Jacobson • Andover

Laurie Kerr • Zimmerman

Mike Rajala, President & CEO



Energy Efficiency

Tip of the Month

Only 20 percent of homes built before 1980 are properly insulated. You can increase the comfort of your home while reducing heating and cooling needs up to 10 percent by investing in proper insulation and sealing air leaks.

Source: U.S. Department of Energy